



## **Terms and Conditions**

American International Sports Teams acts only in the capacity as agent for the owners and contractors providing transportation, hotel, or other services. All tour services, tickets, and vouchers are subject to any and all terms and conditions provided by issuer. The acceptance of any service provided as part of the American International Sports Teams (AIST) program or of any ticket or voucher, shall be deemed to be acceptance of and consent by the program member to these conditions. All services are subject to the law of the country in which the services are provided. AIST reserves the right to dismiss members of the group at the expense of the member for misconduct and inappropriate behavior.

### **Changes in Itinerary:**

At times there may be circumstances beyond the control of American International Sports Teams and our suppliers that necessitate revisions of the itinerary. These revisions include tour dates, scheduled games and tours, and any other activity on the itinerary. In the event of changes, we will make every effort to maintain the intent of the original itinerary. Regardless of the cause, American International Sports Teams shall not be or become liable or responsible in any way whatsoever for loss, injury, or damage due to sickness, weather, strikes, war, quarantine, acts of terrorism and injury during the program events. American International Sports Teams reserves the right to alter any part of the tour it deems necessary or advisable. The additional cost resulting from such change shall be paid by the program participant. Items listed as optional are not included in cost of trip.

### **Television, Photography, Media and Video Rights:**

American International Sports Teams has full Television, Photography, Media and Video rights in and to any and all of the programs or events affiliated with the program.

### **Member's Acceptance:**

American International Sports Teams reserves the right, in its own discretion to decline or accept approval of any individual as a member of American International Sports Teams.

### **Disclaimer:**

American International Sports Teams will not be liable for misconduct or inappropriate behavior on any tour that results in penalties or fines in other countries. Any penalties or fines that may be implemented will be paid by the member who was charged. Participants will be bound to the laws of the country of which they are traveling. AIST will not be held responsible for activities engaged by participants.

### **What is not included in the American International Sports Teams programs:**

- Connecting Airline Ticket to Gateway City (If needed)
- Passport Fee's and Visa Fee's (if needed) – Any other documents or requirements needed for entry and exit of countries
- Personal Items (Gifts, Souvenir's, Telephone Calls)
- Some Meals - depending on the tour – Please list of inclusions on your tour package
- Airline Fuel Surcharges - This charge could be added about 1 month prior to departure depending on gas prices and the airline.
- Laundry
- Individual Medical Insurance (Primary)
- Travel Insurance (Please consider purchasing a travel insurance to protect your investment)
- Tips for bus drivers and escorts **(It is customary to tip bus drivers/tour guides or local tour managers)**
- Everything not listed in inclusions



**Payment Schedule:**

A payment schedule will be provided for you. Missed payments could jeopardize your place on tour. If payments are missed, a late fee may be enforced and/or you could be subject to the cancellation policy. Please check your invoice or contact AIST if you need a copy of your payment schedule.

Sample Payment schedule:

- Deposit due \$500 at time of registration
- 5 months prior to departure – 50% of total tour cost due
- 2 months prior to departure – All balances due

**Additional Trip Insurance Available:**

We recommend the purchase of travel insurance. Check with your insurance provider to get the coverage needed to protect your investment with AIST. Additional information about trip insurance can be found at [www.aist.us/travel-insurance](http://www.aist.us/travel-insurance).

**Account Statements and Invoices:**

Please make sure we have a working email address as we will be sending statements and invoices via email for your records. To ensure you are receiving the latest information and updates on tour changes it is important for us to have an active email account. It is your responsibility to contact us if you are not receiving your statements, invoices or tour updates.

**Non-Payment:**

Should you fail to pay for your tour in full at the end of services, you will be subject to a \$35 late fee per month until the account is paid in full. Any fees that result from non-payment are the sole responsibility of the traveler on the account.

**Cancellation / Refund Policy:**

The initial deposit of \$500 at time of registration is non-refundable unless otherwise stated. There are no exceptions for the cancellation fee.

A cancellation fee equal to 50% of the total trip cost (land and air) will be assessed for cancellations between 130 and 100 days prior to departure. A cancellation fee equal to 75% of the total trip cost (land and air) will be assessed for cancellations between 99 and 60 days prior to departure. Cancellations made within 59 days of departure will receive no refund. All cancellations must be confirmed by e-mail to AIST at [info@aist.us](mailto:info@aist.us). AIST will do their best to eliminate cancellation fees whenever possible, this is dependent upon our suppliers and the timing of your cancellation of the tour.

**Airline tickets (If purchased with AIST):**

All airline tickets are non-refundable and non-transferable. We must have correct and legal spelling of participant's name as it reads on his or her passport. Responsibility for accuracy of the information given lies within the participant. Any name changes will incur a change fee of \$350.

**Waiver Statement:**

I recognize that because of the potential hazardous nature of this activity that an injury might be sustained. In the event of such an injury to myself, if I or my family members cannot be contacted, I give my permission to the attending physician to render such treatment as would be normal and agree to pay the usual charges for such treatment. I now release American International Sports Teams Inc., its employees, volunteers, agents, and assigns from responsibility for any personal injuries to property caused by or having any relation to this activity. I understand that this release applies to any present or future injuries and that it binds my heirs, executors and administrators. I understand that participants may be videotaped or photographed during this activity. I have read this release and understand all of its terms. I sign voluntarily and with full knowledge of its significance.



**Unpaid Balances:**

AIST will pursue any unpaid balances due for services provided. Any cost incurred for collection of unpaid balances shall be paid by the client who used the services.

**Airline Connections:**

If you are part of the group flight with AIST from a gateway destination to your international destination it will be each passenger's responsibility to meet the group on time for departure. AIST will not be responsible for missed connections or flights. It is recommended that passengers arrive for departures 4 hours prior to take off to make their connections. Please note that airlines reserve the right to change flight times and AIST will only be able to provide you with the most current flight schedule. Should airlines change our groups' flight time it will be your responsibility to amend changes to your arrival times to meet the schedule provided by the airlines. Please do not purchase your connecting ticket until AIST has confirmed the tour will traveling (usually 5-6 months prior to departure).

**Inappropriate Behavior:**

AIST reserves the right to remove participants from the group that are being disruptive or causing problems for the group. If an AIST staff members feels the participant is behaving in an inappropriate manner they reserve the right to send the participant home at their own expense.

**Behavior: (in public)** Abide by the spirit, as well as the letter of all AIST rules. Behavior that is derogatory, threatening, or abusive toward your teammates or opponents will NOT be tolerated. Acknowledge everyone's strengths and weaknesses, including your own. Respect and accept the decisions of your coaching staff. If you intentionally do things to physically, mentally or emotionally hurt or injure another person on the tour, your tour may be cancelled and/or you may be sent home immediately at your own expense.

**Behavior: (on-line)** Always be aware that whenever you are on-line, you are representing yourself, your family, and your team. You may not be aware of it, but people are watching you! (Facebook / Instagram / Twitter) Behavior that is derogatory, threatening, or abusive toward others will NOT be tolerated. If you send text messages, emails, post a remark or photos, that are obscene and/or mentally or emotionally hurtful toward another person on the tour, you will be sent home immediately at your own expense. Do your best to act appropriately at all times. Respect other group members that are on tour with us.

**Covid19 Policy:** (Updated February 9, 2021) – Due to the uncertainty of the Covid19 pandemic, we will have flexibility with the cancellation policy pending any Covid19 issues. We will be following all local guidelines on tour to keep our groups safe. All passengers must understand that there will be things out of the control of AIST. Some services and sightseeing attractions may be limited or closed due to the pandemic. We will do our best to navigate through these countries without putting people at unnecessary risk. Passengers must also be aware that if they do get sick on tour they may be forced into quarantine or removed from the tour group to protect the health of other passengers on tour. We advise all passengers to consider looking into specific insurance to cover any additional expenses you may incur if you are quarantined from the group. AIST will not be responsible for any Covid19 issues during your tour.